

2020 Floyd Yoga Jam Volunteer FAQ's

How many volunteers are accepted each year?

Over 100 volunteers are accepted for each festival, and the festival is still growing each year so our need for volunteers will grow with it.

How do I apply to be a volunteer or sevite?

Press application link to go to application page. Our applications open on **January 7, 2020** for All *Volunteers*.

What is required of a volunteer?

- Working 12 hours 3Day Pass 16 hours 4day Pass for *volunteers* during festival hours or during post-fest clean up
- Working a minimum of 20 hours of service for *seasoned volunteers* during pre-fest set-up, festival hours, or post-fest clean up
- Purchasing an online Application (non-refundable \$15 service fee due immediately)
 - Your application will be considered after Yoga Jam receives your \$15 application fee & application
 - Make sure that your email accepts email from yojamvolunteers@gmail.com and does not see it as spam.
- Completing and submitting the Application, Service fee and refundable DEPOSIT

Why do I have to provide a deposit?

All volunteers are required to provide a refundable deposit of \$150. Your deposit is your ticket into the festival and will be used as a NO-SHOW penalty if you do not complete ALL of your scheduled volunteer hours. When all scheduled hours are completed, one week later a refund will be issued to your credit card or deposit checks will be shredded and credit card information will be deleted.

What if I cannot afford the deposit?

For your convenience, you may either mail in a deposit check of \$150 (which will remain un-cashed if you complete your hours) to cover the deposit. If you complete your scheduled hours, your deposit will be returned and you will SAVE money by volunteering.

NOTE: If you send your credit card information, your card will not be charged unless you are a no-show. No hold will be placed against your funds prior to that point.

If you cannot afford the deposit, you may ask a friend or family member to cover the deposit for you. They must fill out the [Credit/Debit Authorization Form](#) and they will be charged if you fail to fulfill your service commitment.

How do I know if I have been accepted as a volunteer or sevite?

Once your application and deposit are complete, you will receive a confirmation email within a few weeks. If you have not heard anything within 6 weeks, please send an email to yojamvolunteers@gmail.com

Your email confirmation is your TICKET into the festival and parking pass. Print it off and bring it with you to the Box Office when you check in.

NOTE: Applications will only be denied if you have previously provided unsatisfactory service in the *Floyd Yoga Jam* work-exchange program or volunteer positions are full.

How do I check in?

- You will check in at the Box Office with email confirmation letter, and receive your parking pass for weekend parking, receive a temporary wrist band, and be directed to the Volunteer booth located at the Info Depot.
- Volunteer wrist bands and T-shirts will be given to you when you check in at the Volunteer booth located at the Info Depot/HQ.
- You will also receive a *volunteer service card* that you will use to keep track of your hours. This card must be signed by your area manager. It is *your responsibility* to check in and out of your shift with your area manager to ensure a complete record of your volunteer hours. Service cards need to be turned in at the volunteer check-in table when you complete ALL scheduled hours.

NOTE: If you do not drop off your service card before you leave the festival, you must mail your signed card to us within 10 days. After 10 days, and email the volunteer coordinator, if we do NOT have your card, your DEPOSIT will be cashed/charged.

Where do I mail my DEPOSIT CHECKS and volunteer service cards?

- *Make checks payable to:* Dancin Dakinis, Inc
- *Mail checks and volunteer service cards to:*
Floyd Yoga Jam
Attention: Terri Tishman
407 Slusher Store Rd
Floyd, VA 24091

When is the application deadline?

There are NO deadlines. We accept volunteer applications until all positions have been filled. We will announce on our website when we have filled the positions and are no longer accepting applications.

For what reasons would the deposit check be cashed or credit card be charged?

- If you failed to turn in your volunteer service card, or turned it in without sufficient signatures from your area manager (for EACH and EVERY shift)
- If you do not show up for every shift
- If you cancel your service commitment within 2 weeks of the beginning of the festival
- If you cause disruption to patrons or destruction to festival property and are asked to leave the festival before completing shifts
- If you fail to follow guidelines of the festival
- The festival is on Rain or Shine

NOTE: THERE IS NO REFUND FOR PARTIAL COMPLETION OF SHIFTS

When do I need to arrive?

Please plan to arrive for Volunteer check-in on Thursday, September 3rd, 2020 from 9am-9pm.

Volunteer orientation will be held for volunteers at 2:00 PM Thursday and you will have an opportunity to meet area managers and other volunteers. A Volunteer Welcome Lunch will be at 2pm at the Dance Hall. Try to arrive several hours before the orientation so that you can get checked in and set up camp.

Seasoned Volunteers may check in and set up camp from 2:00 – 8:00 PM Wednesday.

*If you cannot arrive by Thursday, please contact the volunteer coordinator and other arrangements will be made to meet with your area manager when you arrive.

What job assignments are available for volunteers and sevites?

We offer many opportunities to provide service to the patrons of **Floyd Yoga Jam** including checking patrons into the festival, providing maps, schedules, and information about classes and artists, helping to keep the festival site clean and beautiful, merchandising retail for Floyd Yoga Jam and assistance to yoga instructors during classes, providing massage for artists, staff, and instructors, and many other opportunities for service, connections, and fun.

Please review the [2020 Service Assignments](#) for job details and responsibilities.

How does the scheduling happen? What times are the shifts?

We do our best to accommodate your scheduling preferences, but we cannot guarantee that your requests will be met. Volunteer schedules will typically be sent out beginning in May, and then once a month as applications are submitted and openings are filled.

- The time requirement for Volunteers is a total 16 or 12 hours. The shifts are 4-8 hours each
- The time requirement for Seasoned Volunteers is a minimum of 20 hours. The shifts are 4-8 hours each

NOTE: Schedules are SUBJECT TO CHANGE, and often do. Please DO NOT contact the volunteer coordinator for your shifts. Changes are made often and your shifts will be sent to you. If you have not heard from us at least 2 weeks before the festival, email yojamvolunteers@gmail.com

Can volunteers pick specific job assignment and shifts?

To some degree, yes. You can check off your job and shift preferences on the 2nd application. Positions are filled on a first come, first serve basis so get your application in early to secure your preferred assignment. Please review the [2020 Service Assignments](#) for job details and responsibilities before filling out the application.

Are there additional guidelines that I need to be aware of?

- No drinking is allowed during your scheduled shift
- If you smoke, refrain from smoking while working with festival patrons
- All volunteers are encouraged (and expected) to help keep the festival site clean and beautiful by picking up trash and cleaning areas when aware of the need
- No dogs or other pets are permitted on festival grounds during the event, aside from registered service animals. Please see the [policy for service animals](#)

- Please be on time for every shift and plan to arrive at the festival site several hours before your first shift to get checked in before working
- No camp fires are permitted during the festival, but we provide a bonfire with group drumming every evening for your enjoyment

What do I do if I need to cancel my service commitment?

If you cannot fulfill your service commitment, please notify yojamvolunteers@gmail.com as soon as possible! In order to have your deposit returned, cancellations must be given AT LEAST 14 DAYS BEFORE THE FESTIVAL IN WRITING (email works). After this time, all cancellations are considered a NO-SHOW and your Deposit will be forfeited and cashed/charged. If you must cancel due to illness, you must contact the volunteer coordinator, and we suggest finding a reliable friend to replace you so you do not lose your deposit. *Please note that it is very difficult to replace our indispensable volunteers so close to the beginning of the festival.*

Is it possible to schedule shifts with a friend/family member/sweetheart?

We do our best to schedule shifts together when possible. Please note on your application if you have a request to be scheduled with another applicant.

Can my child work my shifts with me?

No, our volunteers need to be focused and present while working their shifts. Please make sure that you have childcare lined up during your scheduled shifts.

How old do I have to be to volunteer?

Volunteers must be 18 or older unless a prior arrangement is made with volunteer coordinator or festival owners.

Where do I park? Do I have to pay for parking?

You will receive a free parking pass to Lotus Parking Lot with your email confirmation letter. If you know you'll want to leave, then park in the Lotus Parking Lot outside front gate.

Car Camping is an additional \$25, RV's \$50. You will NOT be permitted to drive your car in and out of the festival after you are admitted to the Car-Camping lot. If you know you'll want to leave, then park in the Lotus Parking Lot outside front gate.

Where do I camp?

All volunteers are permitted to camp in the primitive camping areas at no charge. Car camping in the Hood is not included in your volunteer ticket but can be purchased online or at the Box Office when you arrive.

If I am not car-camping, how do I get my camping gear to my camp site?

If you are camping in the primitive campsites you will need to park your car in the Lotus Parking lot and schlep your gear to your site. We suggest packing light and bringing a wagon or cart to haul your tent and camping gear. You may also purchase a [shuttle pass](#) for \$20 (online or at the Box Office) to secure a golf cart ride for your gear to and from camp site.

What should I bring with me?

We suggest that you pack light, but bring essentials for diverse weather conditions. We are located in the mountains and during this time of year we often experience chilly mornings and evenings, and hot days. We also have occasional rain showers. Please bring a refillable water bottle (fresh well water stations are provided throughout the festival site), sunscreen, a hat, rain gear, or whatever helps you to stay comfortable while working outside.

Please check our website for more details on what to bring. <https://floydoyogajam.net/about/faqs/>

Are volunteers provided meals?

No, ALL volunteers are responsible for their own food. Please feel free to bring your own or enjoy our delicious, healthy on-site food vendors.

Who is the Volunteer Coordinator?

The volunteer coordinator can be reached by emailing yojamvolunteers@gmail.com

What is an Area Manager?

Each assigned area has at least one area manager whom you will report to before and after each shift. You must have your service card signed by your area manager to ensure a complete record of your hours. Your area manager will manage the area schedule and make any necessary adjustments, and will provide instructions and training for each service assignment.

Additional questions about Yoga Jam?

If you have additional questions about Yoga Jam, please check out our website:

<https://floydoyogajam.net/>

If you have additional questions about volunteering that have not been answered on this page, please contact Jess at yojamvolunteers@gmail.com