

# 2019 Floyd Yoga Jam Volunteer Protocol

## Two volunteer options- 1) volunteer or 2) sevite volunteer

### What is the difference between being a “volunteer” and being a “sevite”?

**A Volunteer** is someone who desires to work a 12-hour service commitment. Volunteers can work festival hours (4 hour shifts) or pre or post-fest clean up (4-8 hour shifts)

Perks include: FREE 4-day Weekend Pass, FREE Volunteer T-shirt to be worn during all shifts, FREE primitive camping, invite to **Yojam** Volunteer Welcome Lunch on Thursday at 12:00 pm in the Boggie Down Dance Hall

**A Sevite** is a volunteer who is a loyal seasoned participant with previous honorable service who works a *minimum* of 16 hours and receives extra perks. Sevites can work pre-fest or post-fest (8 hour shifts) and/or during festival hours (4-8 hour shifts)

Perks include: FREE 4-day Weekend Pass, FREE 4-day parking pass, FREE Sevite T-shirt to be worn during all shifts, FREE primitive camping, 2 FREE beverage vouchers, 2019 **Floyd Yoga Jam** Silipint, a FREE **Floyd Yoga Jam** bumper sticker, invite to **Yojam** Volunteer Welcome Lunch on Thursday at 12:00 pm in the Boogie Down Dance Hall

### How many volunteers are accepted each year?

Over 100 volunteers are accepted for each festival, and the festival is still growing each year so our need for volunteers will grow with it.

### How do I apply to be a volunteer or sevite?

After purchasing your \$15 service fee ticket, you will be provided with a link to the volunteer application.

### What is required of a volunteer or sevite?

Working 12 hours of service for *volunteer* during festival hours or during post-fest clean up  
Working minimum of 16 hours of service for *sevite* during pre-fest set-up, festival hours, or postfest clean up

### Why do I have to provide a deposit?

All volunteers are required to provide a deposit of \$150. Your deposit is your ticket into the festival and will be used as a NO-SHOW penalty if you do not complete ALL of your scheduled volunteer hours. When all scheduled hours are completed, deposit checks will be shredded and credit card information will be deleted.

### What if I cannot afford the deposit?

For your convenience you can leave credit card information on application to cover the deposit. If you complete your scheduled hours, your deposit will be returned and you will SAVE money by volunteering.

**NOTE:** When using your credit card for your deposit, your card will not be charged unless you are a no-show. No hold will be placed against your funds prior to that point. If you cannot afford the deposit, you may ask a friend or family member to cover the deposit for you.

They must fill out the [Credit/Debit Authorization Form](#) and they will be charged if you fail to fulfill your service commitment.

### How do I know if I have been accepted as a volunteer or sevite?

Once your application and deposit are complete, you will receive a confirmation email within 6 weeks. If you have not heard anything within 6 weeks, please send an email to [yojamvolunteers@gmail.com](mailto:yojamvolunteers@gmail.com)

Your email confirmation will be required in addition to your digital ticket. Print both the confirmation email and the purchased ticket off and bring it with you to the Box Office when you check in.

**NOTE:** Applications will only be denied if you have previously provided unsatisfactory service in the Floyd Yoga Jam work-exchange program, or if our volunteer positions are full.

### **How do I check in?**

● You will check in at gate to access free parking in Lotus Parking Lot (Volunteer Ticket is needed) after parking check in at the Box Office with your email confirmation letter & Volunteer ticket, receive your t-shirt and schedule confirmation here

● You will also receive a *volunteer or sevite service card* that you will use to keep track of your hours. This card must be signed by your area manager. It is *your responsibility* to check in and out of your shifts with your area manager to ensure a complete record of your volunteer hours. Service cards need to be turned in to the volunteer check-in table when you complete ALL scheduled hours.

**NOTE:** If you do not drop off your service card before you leave the festival, you must mail your signed card to us within 10 days or send a picture of it. After 10 days, if we do NOT have your card, your DEPOSIT will be cashed/charged.

### **Where do I mail my volunteer service cards?**

· *Mail volunteer service cards to:*

#### **Floyd Yoga Jam**

Attention: Volunteer Coordinator  
407 Slusher Store Rd  
Floyd, VA 24091

### **When is the application deadline?**

There are NO deadlines. We accept volunteer applications until all positions have been filled. We will announce on our website when we have filled the positions and are no longer accepting applications.

### **For what reasons would the deposit credit card be charged?**

● If you failed to turn in your volunteer service card, or turned it in without sufficient signatures

from your area manager (for EACH and EVERY shift)

● If you turned in your service card with bogus signatures

● If you do not show up for every shift

● If you cancel your service commitment within 2 weeks of the beginning of the festival

● If you cause disruption to patrons or destruction to festival property and are asked to leave the festival before competing shifts

**NOTE:** THERE IS NO REFUND FOR PARTIAL COMPLETION OF SHIFTS

### **When do I need to arrive?**

Please plan to arrive for Volunteer check-in on Thursday, August 29th from 9:00a-9:00p.

Volunteer orientation will be held for volunteers and sevites at 12:00 PM on Thursday where you will have an opportunity to meet area managers and other volunteers. A Volunteer Welcome Lunch will be held at 12:00 PM in the Boogie Down Dance Hall. Try to arrive several hours before the orientation so that you can get checked in and set up camp.

\*If you cannot arrive by Thursday, please contact the volunteer coordinator and other arrangements will be made to meet with your area manager when you arrive.

### **What job assignments are available for volunteers and sevites?**

We offer many opportunities to provide service to the patrons of **Floyd Yoga Jam** including checking patrons into the festival, providing maps, schedules, and information about classes and

artists, helping to keep the festival site clean and beautiful, merchandising retail for **Floyd Yoga Jam**, providing assistance to yoga instructors during classes, providing massage for artists, staff, and instructors, and many other opportunities for service, connections, and fun. Please review the 2019 Service Assignments for job details and responsibilities.

### **How does the scheduling happen? What times are the shifts?**

We do our best to accommodate your scheduling preferences, but we cannot guarantee that your requests will be met. **Please note for 2019:** Volunteer schedules will no longer be provided prior to the week of the festival. The time requirement for Volunteers is a total of 12 hours. The time requirement for Sevites is a minimum of 16 hours. The shifts are 4-8 hours each. **NOTE:** Schedules are SUBJECT TO CHANGE, and often do. Please DO NOT contact the volunteer coordinator for your shifts unless there are extenuating circumstances. Changes are made often and your shifts will be sent to you asap.

### **Can volunteers pick specific job assignment and shifts?**

To some degree, yes. You can check off your job and shift preferences on the application. Positions are filled on a first come, first serve basis so get your application in early to secure your preferred assignment. Please review the 2018 Service Assignments for job details and responsibilities before filling out the application.

### **Are there additional guidelines that I need to be aware of?**

- No drinking is allowed during your scheduled shift
- If you smoke, please refrain from smoking while working with festival patrons
- All volunteers are encouraged (and expected) to help keep the festival site clean and beautiful by picking up trash and cleaning areas when aware of the need
- No dogs or other pets are permitted on festival grounds during the event, aside from registered service animals. Please see the [policy for service animals](#)
- Please be on time for every shift and plan to arrive at the festival site several hours before your first shift to get checked in before working
- No camp fires are permitted during the festival, but we provide a bonfire with group drumming every evening for your enjoyment

### **What do I do if I need to cancel my service commitment?**

If you cannot fulfill your service commitment, please notify [yojamvolunteers@gmail.com](mailto:yojamvolunteers@gmail.com) as soon as possible! In order to have your deposit returned, cancellations must be given AT LEAST 14 DAYS BEFORE THE FESTIVAL IN WRITING (email works). After this time, all cancellations are considered a NO-SHOW and your Deposit will be forfeited and cashed/charged. If you must cancel due to illness, you must contact the volunteer coordinator and we suggest finding a reliable friend to replace you so you do not lose your deposit. *Please note that it is very difficult to replace our indispensable volunteers so close to the beginning of the festival.*

### **Is it possible to schedule shifts with a friend/family member/sweetheart?**

We do our best to schedule shifts together when possible. Please note on your application if you have a request to be scheduled with another applicant.

### **Can my child work my shifts with me?**

No, our volunteers need to be focused and present while working their shifts. Please make sure that you have childcare lined up during your scheduled shifts.

### **How old do I have to be to volunteer?**

Volunteers must be 18 or older unless a prior arrangement is made with volunteer coordinator or festival owners.

### **Where do I park?**

You will be directed to park in the Lotus Parking lot unless you are purchasing a car-camping or RV pass, and then you will be directed to the Car-Camping lot or RV lot.

**NOTE:** If you are car-camping or RV parking, your car **MUST REMAIN** in the car-camping/RV lot **UNTIL THE END OF THE FESTIVAL**. You will **NOT** be permitted to drive your car in and out of the festival after you are admitted to the Car-Camping lot. If you know you will want to leave, then park in the Lotus Parking Lot outside the front gate.

### **Where do I camp?**

All volunteers are permitted to camp in the primitive camping areas at no charge. Vehicle camping is not included in your volunteer ticket but can be purchased online or at the Box Office when you arrive.

### **If I am not car camping, how do I get my camping gear to my camp site?**

If you are camping in the primitive camp sites you will need to park your car in the Lotus Parking Lot and schlep your gear to your site. We suggest packing light and bringing a wagon or cart to haul your tent and camping gear. You may also purchase a shuttle pass for \$20 (online or at the Box Office) to secure a golf cart ride for your gear to and from your camp site.

### **What should I bring with me?**

We suggest that you pack light, but bring essentials for diverse weather conditions. We are located in the mountains and during this time of year we often experience chilly mornings and evenings, and hot days. We also have occasional rain showers. Please bring a refillable water bottle (fresh well water stations are provided throughout the festival site), sunscreen, a hat, rain gear, or whatever helps you to stay comfortable while working outside.

Please check our website for more details on what to bring:

<https://floydoyogajam.net/about/faqs/>

### **Are volunteers or sevites provided meals?**

No, ALL volunteers are responsible for their own food, some food provided for pre & post fest volunteers. Please feel free to bring your own or enjoy our delicious, healthy on-site food vendors.

### **Who is the Volunteer Coordinator?**

The volunteer coordinator's are Terra Alagna & Jennifer Turman Bayliss. They can be reached by emailing [yojamvolunteers@gmail.com](mailto:yojamvolunteers@gmail.com)

### **What is an Area Manager?**

Each assigned area has at least one area manager to whom you will report before and after each shift. You must have your service card signed by your area manager to ensure a complete record of your hours. Your area manager will manage the area schedule and make any necessary adjustments, and will provide instructions and training for each service assignment.

### **Additional questions about Yoga Jam?**

If you have additional questions about Yoga Jam, please check out our website:

<http://floydoyogajam.net/>

If you have additional questions about volunteering that have not been answered on this page, please contact Terra Alagna or Jennifer Turman Bayliss at [yojamvolunteers@gmail.com](mailto:yojamvolunteers@gmail.com)